

“Waiting Room” Renamed to “Queue” for Clarity

What is it and why is it useful?

What used to be called the “Waiting Room” will now be referred to as the “Queue”. The functionality in the Queue is essentially a Virtual Triage Center rather than simply a waiting room. The term “Queue” better reflects the robust functionality and purpose of this portion of the application.

In the navigation bar, there will no longer be an indication of the number of visits that are in the Queue because this information isn’t actually meaningful to users when there are always patients with upcoming visits.

This feature will be available to all customers automatically.

What does it look like?

The button after a visit has ended will also be updated from “Return to Waiting Room” to “Return to Queue” to match new verbiage.

