

Configure Auto-Logout Duration

What is it?

This feature allows organizations to configure how long a user must be inactive before they are logged out of eVisit.

Why is this particular feature useful?

This will improve Clinician adoption of eVisit, by reducing the number of times the Clinician needs to login.

When and who should use it?

Organizations who want to adjust auto-logout settings in alignment with their IT security policies.

How does it work?

Organizations can configure the duration of inactivity before users are automatically logged out of eVisit. Inactivity is determined by the absence of keypresses, clicks, keyboard focus, or scroll activity. By default, the duration of inactivity is set to 20 minutes.

One minute before the configured time, users will receive a prompt asking if they wish to remain logged in. This allows users to extend their session if needed.

Before:



After:

