

# Addition of Provider Filter

## OCTOBER 2023 PRODUCT RELEASE

### What is it?

Provider Filter is a new option that allows clinical users to filter providers by state or availability.

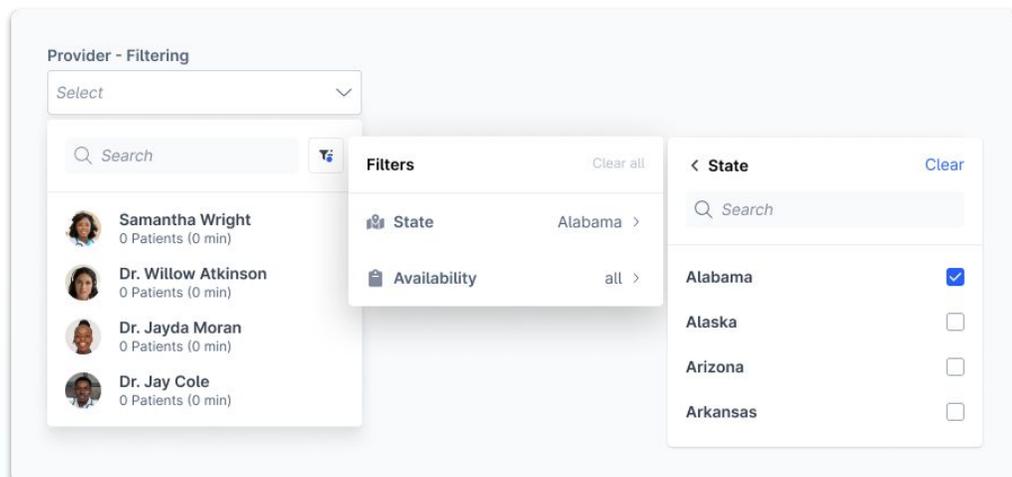
### How is this useful?

In some scenarios, the clinical staff would like to select a provider by what state they are licensed in for a visit type and their current availability. Today clinical users can see availability but cannot filter providers by their state. The way the search component works is also inconsistent and this update will create a more consistent filter experience across the application.

### How does it work?

It is available when selecting a provider to assign or reassign to a visit.

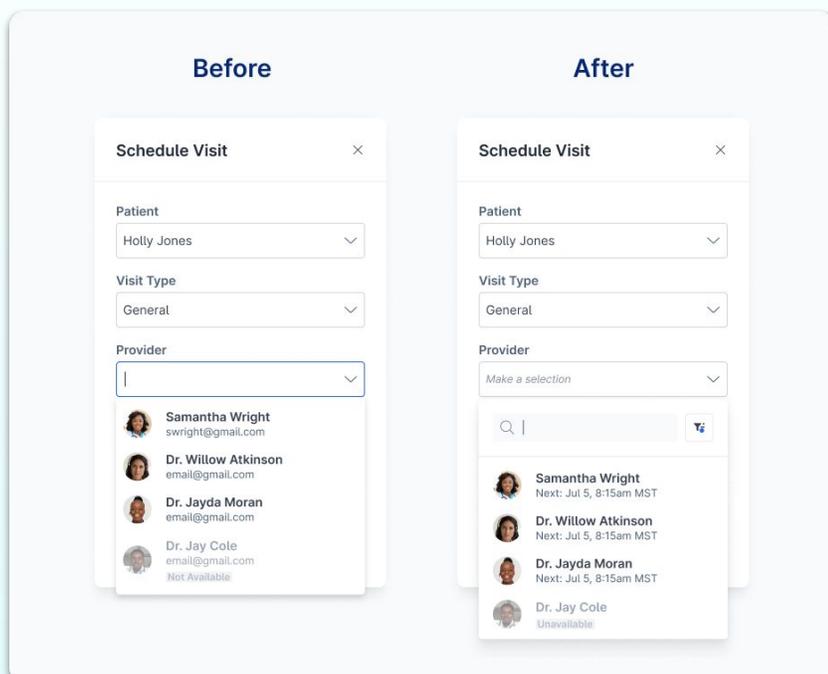
When patient location override is turned on it will override the state filter and set the filter to the state that was selected in override.



### Scheduling Page - Before & After

#### Updates:

- Added provider filter
- Filter by state
- Filter by availability



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### Reassign Modal - Before & After

#### Updates:

Added provider filter

- Filter by state
- Filter by availability

Removed Specialty

Removed sort by and defaulted results to have providers with the shortest queue on top

Moved the “Show only available providers checkbox to a filter in the new Provider Filter

### Before

Choose a provider to reassign to

Sort by: **Shortest queue** 5 results

Search by name

	<b>Doctor Peterson</b> Cardiologist	1 Patients (10 min)
	<b>Doctor Kerry</b> Specialty	1 Patient (10 min)
	<b>Doctor Nickolas</b> Specialty	2 Patients (20 min)
	<b>Doctor Jones</b> Specialty	2 Patients (20 min)
	<b>Doctor Fox</b> Specialty	4 Patients (1 hr)

Cancel Assign

**Filters**

**Provider**

Show only available providers

**Patient**

Patient Location  Override

Florida (Geo IP) X

### After

Choose a provider to reassign to

Search

	<b>Samantha Wright</b> 0 Patients (0 min)
	<b>Dr. Willow Atkinson</b> 0 Patients (0 min)
	<b>Dr. Jayda Moran</b> 0 Patients (0 min)
	<b>Dr. Jay Cole</b> 0 Patients (0 min)
	<b>Dr. Jay Cole</b> 0 Patients (0 min)
	<b>Dr. Jay Cole</b> 0 Patients (0 min)

Cancel Assign

**Patient**

Patient Location  Override

Florida (Geo IP) X

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### Quick Entry Visit - Before & After

#### Updates:

Added provider filter

- Filter by state
- Filter by availability

Added provider avatar

Added sorting by the  
shortest queue

Added how many patients  
are in a provider queue

#### Before

**Visit details**

Please select a visit type and a provider

Visit Type  
Recheck ▼

Override Patient Location  
Arizona ▼

Primary Provider  
Make a selection ▼

Jake Jones (Available)

Clinic Navigator (Available)

Clinician One (Available)

#### After

**Visit details**

Please select a visit type and a provider

Visit Type  
Recheck ▼

Override Patient Location  
Arizona ▼

Primary Provider  
Make a selection ^

🔍 Search 🔍

**Samantha Wright**  
5 Patients (55 min)

**Dr. Willow Atkinson**  
2 Patients (30 min)

**Dr. Jayda Moran**  
3 Patients (40 min)

**Dr. Jay Cole**  
8 Patients (55 min)