

Patient Visit History Redesign

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What is it?

The Visit History page allows patients to view and access important information about their previously completed visits. This update improves the readability and experience of these pages, while keeping the functionality and behavior largely the same.

All content is left-aligned for easy scanning, condensed white space, and optimized form data to be more readable. Each additional section of information is organized at the bottom of the page, just a tap away, via a toolbar of quick select buttons. All content is now housed in a single pop-up drawer instead of spread across multiple pages.

'Patient Details' has been removed from 'Visit History', as this is accessible from the 'My Account' section and since this data reflects current information, not a historical or visit-specific snapshot.

How does it work?

Upon landing on the Visit History page, patients are first presented with a list of historical visits. When a patient selects an encounter from the visit history page, a drawer slides up from the bottom of the screen revealing relevant data about that visit. Patients can navigate via the bottom toolbar to see: visit details, attachments, chat history, or download a summary of the visit.

How do I get started?

This feature will be available to all customers automatically.

